

HALDIA DOCK COMPLEX
 **HDC's Response after Pre-Bid Meeting** 

Tender No. Administration/WB/BOOMBARRIER/2/2022

Name of work: Supply, Installation, Integration and Commissioning of Boom Barriers at Weighbridge with four years Comprehensive Maintenance for Haldia Dock Complex, Syama Prasad Mookerjee Port, Kolkata.

Note: One bidder participated in pre-bid meeting.

Sl. No.	Tender Clause	Bidders Query	HDC's Response
1	3.4 Coordination with existing Contractors: The vendor shall be responsible for coordination with the existing weighbridge contractor and RFID contractor for timely completion of work and carrying and managing operations of Boom Barriers.	According to RFID vendor, the weighbridge software has been designed for only import dry bulk cargo. Kindly clarify on what basis the boom barrier shall operate for export and other type of cargo.	There should be a provision for manual operation in case of exigencies as per Clause 3.5.7
2	3.13.2 During the comprehensive maintenance period, the successful bidder shall have to provide support seven days a week and shall have to attend the call on site within 4 (four) hours, isolate & rectify all fault(s) within 24 (twenty-four) hours from the time of logging of the complaint by email/phone. During the process of isolation and rectification of any fault(s) pertaining to Boom Barriers by the successful bidder, the weighment process involving entry and exit of vehicles at the weighbridge shall remain operational and shall not be	The manpower has to be made available only for resolving the issues if any. Please confirm that no manpower will be required on daily basis to assist users.	Maintenance support shall have to be provided as per the tender terms and conditions.

	hindered due to maintenance or rectification involving the boom barriers.		
3	3.5.4 Other possible combination/probability of sequence of operations of Boom Barriers can also be worked out. The successful bidder shall have to demonstrate (a visual presentation) of the entire cycle of opening and closing of Boom Barriers for weighing of one vehicle at the weighbridge to the "Engineer of Contract". Any modifications / changes as determined at that stage to be accommodated or worked out accordingly.	With reference to the tender document the bidder have to suggest the process flow, however there is no evaluation criteria mentioned in the tender document. Kindly let us know the evaluation criteria of the tender, since BOQ or process flow details are not given in the tender.	Please refer clause 4.6 and 4.8 of the tender document.
4			No change. Provisions of tender document shall prevail. Also, the tender schedule due date for submission of tender and opening of tender will remain unchanged.