

NOTICE INVITING QUOTATION

Sub: Quotation for supply of Pre-paid SMS Pack of 5,00,000/- sms

Sir,

The Kolkata Port Trust intends to purchase **Pre-paid SMS Pack of 5,00,000/- sms** with unlimited validity period which is to be used through web based application software of Kolkata Port Trust. You are requested to submit your offer for the above along with GSTN details.

Firms having experience in supply of the above SMS Pack may submit their offer under sealed cover to the Jt. Director (P&R), Kolkata Port Trust, 6th Floor, 15, Strand Road, Kolkata-70001 within 1400 hrs. on 07.08.2018. The offers will be opened at 1500 hrs. on the same date where representatives of the firms may be present.

The firms required to submit the following documents along with their offer:

- a) Copy of Valid Trade License
- b) Copy of Permanent Account Number
- c) Copy of GST Registration Certificate

The following terms and conditions may be noted and confirmed.

1. The delivery period of the SMS pack should be maximum of 6 days from the date of placement of order.
2. Defective/non functioning SMS pack should be replaced immediately
3. Payment will be made against Tax Invoice and the undertaking stating that all the necessary support will be provided by the selected Vender for successful implementation of the sms pack in KoPT's application software with unlimited validity within 6 days of awarding the Tender otherwise the vender will be liable to refund of the money paid with additional 30% penalty within 10 days of awarding the Tender.

4. The firms should submit their offer in closed sealed cover subscribing “Quotation for supply of Pre-paid SMS Pack of 5,00,000/- sms” addressed to the Jt. Director (P&R), Kolkata Port Trust, 6th Floor, 15, Strand Road, Kolkata - 700001 within 1400 hrs. on **07.08.2018**.
5. Offer should be submitted as per Annexure-I and compliance with scope of work (Annexure-II)

Yours Faithfully,

(Rebecca Das)
Jt. Director (P&R)

Bill of Quantity:

The firms must submit their offer according to the BOQ mentioned below.

Item Description	Quantity (in integer number) (Fixed)	Unit Price (Excluding GST) (in Rs.)	GST, if any (in %)	Total Item Price excluding GST (in Rs.) [i.e. q X a]	Total GST on item (in Rs.) [i.e. c X b]	Total Item Price Including GST (in Rs.) [c + d]
	(q)	(a)	(b)	(c)	(d)	(e)
SMS pack With unlimited validity period	5,00,000					

Tender will be evaluated as per formula below:

Sum total (ST) = total amount in column (e).

Work order will be issued to the firm with **Lowest Sum Total (ST)** amount.

Scope of work for Bulk SMS Services including Web Panel, Online Recharging, Multiple Reports:-

- a. Web based transactional & promotional Bulk SMS gateway with sender ID validation/white listing & API service.
- b. Separate accounts for transactional & promotional Bulk SMS with user name & password.
- c. Master Account to **Kolkata Port Trust** and option of creation Sub Account, SMS Template, Modification and Deletion of SMS Template.
- d. Sufficient Bandwidth/ Throughput to avoid latency in SMS delivery.
- e. Prepaid Based Model
- f. Web based System, HTTP API, SMPP
- g. Provision of transactional SMS delivery to all users including DND registered and DND scrubbing for promotional message and delivery as per TRAI guidelines.
- h. Full integration support for Push SMS Services.
- i. At least 1800 char length English and Unicode message support.
- j. Support for Normal and Unicode Messaging for facilitating messaging in Regional as well as English languages in single API.
- k. Provision for future scheduling of bulk SMS and manage the scheduled SMS over Block out SMS, i.e. SMS is not delivered between specific period (block out) and delivery start on the expiry of blackout time period.
- l. Multiple gateway support with Premium high speed.
- m. Delivery receipts for all SMS Routes and Support for all network providers.
- n. Free Excel and other Uploading Options.
- o. Faster activation of Sender ID's and other service request.
- p. Multiple attempts for delivery of SMS- If any SMS not delivered to a number due unreachable switched-off / network issue, attempt to send such SMS has to be taken at each 3 hours till it is delivered or a maximum of 3 attempts.
- q. There should be a provision in the web panel for blacklisting/blocking mobile number as and when required by utility so that no SMS should be delivered on those numbers and unblocking them as per requirement of utility.
- r. If using HTTP API, then POST method must be used and phone number, sender ID and all parameter which are passed must be properly validated. Specify maximum number of destination numbers in one http post API.
- s. The empanelled agency should at least match the operational capabilities and features of existing solution.
- t. Failure to full fill any of the aforementioned conditions, Company reserves the right to cancel the contract and claim the refund of the money paid with additional 30% as penalty.